# Exploring the Potential Synergy of Quillbot as a Natural Language Processing Tool in Demystifying Academic Writing

DHiba BENSALAH<sup>1</sup>

<sup>1</sup> Ibn Khaldoun University, Tiaret, Algeria **Received**: 09 / 05 / 2024 **Accepted**: 28 / 08 / 2024 **Published**: 30 / 09/ 2024

#### Abstract

This study investigates the ongoing integration of natural language processing tools, specifically QuillBot, in academic writing. These tools, offering advanced features like grammar checking, automated proofreading, and word suggestions, are fundamental in enabling students to take control of their writing. Additionally, the current research addresses the transformative role of AI-based writing assistants, reshaping the writing paradigms to respond to learners' educational demands. This investigation contributes to the understanding of the integration of natural language processing in the context of academia. Furthermore, it unveils the transformative effect of natural language processing tools, particularly QuillBot in enhancing academic writing opportunities among EFL master's students. To examine this endeavor, a combination of quantitative and qualitative methods was employed. Firstly, an online survey was distributed to thirty-five EFL students pursuing a master's degree to gather quantitative data on their usage patterns of natural language processing tools in academic writing. The survey questions emphasized the frequency of Quillbot usage, common features utilized, the entire perception of Natural Language Processing usage experience, and further recommendations. Additionally, we conducted participant- observation to capture qualitative insights into master students' perceptions of using QuillBot in their writing practices. This quantitative approach allowed for detecting the effectiveness of employing these tools in academic writing against traditional processes. The research findings reveal a comprehensive understanding of the participants' perceptions regarding the crucial role of QuillBot and its transformative impact on their academic writing proficiency compared to traditional approaches.

*Keywords:* Academic writing, Artificial Intelligence, automated proofreading, natural language processing, Quillbot

ملخص

تبحث هذه الدراسة في التكامل المستمر لأدوات معالجة اللغة الطبيعية (NLP)، وتحديدًا QuillBot في الكتابة الأكاديمية. تعد هذه الأدوات، التي تقدم ميزات متقدمة مثل التدقيق النحوي والتدقيق اللغوي الآلي واقتراحات الكلمات، أساسية لتمكين الطلاب من التحكم في كتاباتهم. بالإضافة إلى ذلك، يتناول البحث الحالي الدور التحويلي لمساعدي الكتابة المعتمدين على الذكاء الاصطناعي، وإعادة تشكيل نماذج الكتابة للاستجابة للمتطلبات التعليمية المعلمين. المعتمدين الحالي الدور التحويلي لمساعدي الكتابة المعتمدين على الذكاء الاصطناعي، وإعادة تشكيل نماذج الكتابة للاستجابة للمتطلبات التعليمية المعلمين. لدراسة هذا المسعى، تم استخدام مجموعة من الأساليب الكمية والنوعية. أولاً، تم توزيع استبيان عبر الإنترنت على خمسة وثلاثين طالبًا من طلاب اللغة الإنجليزية كلغة أجنبية يسعون للحصول على درجة الماستر لجمع بيانات كمية عن أنماط استخدامهم لأدوات معالجة اللغة الطبيعية في الكتابة الأكاديمية. أكان النكاد التعليمية معن الأصلاع على تكرار استخدام مجموعة من الأساليب الكمية والنوعية. أولاً، تم توزيع استبيان عبر الإنترنت على خمسة وثلاثين طالبًا من المعام الغذ ألمسعى، تم استخدام مجموعة من الأساليب الكمية والنوعية. أولاً، تم توزيع استبيان عبر الإنترنت على خمسة وثلاثين طالبًا من المعام الغة الإبيوية كلغة أجنبية يسعون للحصول على درجة الماستر لجمع بيانات كمية عن أنماط استخدامهم لأدوات معالجة الطبيعية في الكتابة الأكاديمية. أكدت أسئلة الاستطلاع على تكرار استخدام المالي المعاركين للحصول على رؤى نوعية حول تصورات طلاب الماجستير حول اللغوية العصبية والمالية الأكاديمية، والمزيد من التوصيات. بالإضافة إلى ذلك، أجرينا مراقبة الماركين للحصول على رؤى نوعية حول تصورات طلاب الماجستير حول التغوية العصبية، والمزيد من التوصيات. بالإضافة إلى ذلك، أجرينا مراقبة الماركين للحصول على رؤى نوعية مول الكامل الماجستير حول النوية العصبية، والمزيد من التوصيات. بالإضافة إلى ذلك، أجرين مراقبة الماركين للحصول على رؤى نوعية حول صورات طلاب الماجستير حول التغوية العربية الغوية العصية في ممارساتهم الكتابية. وقد أتاح هذا المنهج الكمي الخلول مدى فيا يتملو مدى فعالية توظيف هذه الأدوات في الكاديمية مقابل العمليات التقليدية. تكشف نتائج البحث عن فهم شامل لتصورات المشاركين فيما يتيور الحامم للبرمجة اللغوية العصب

الكلمات المفتاحية: الكتابة الأكاديمية، التدقيق اللغوي الآلي، معالجة اللغات الطبيعية (NLP)، QuillBot

Email: <sup>1</sup>hiba.bensalah@univ-tiaret.dz

Atras Journal/ 2024, published by the University of Saida, Dr. Moulay Tahar, Algeria This is an Open Access Article under The CCBY License (<u>http://creativecommons.org/licenses/by/4.0/</u>)

### Introduction

Recently, we noticed a growing focus on the emergence of AI-powered language processing tools in the educational context. However, there is a lack of comprehensive research on its integration into higher education and its implications in academic writing. This study seeks to investigate the evolving dynamics of writing tools, particularly QuillBot in overcoming academic writing practices and challenges among EFL Master's students. The primary aim of this study is to explore the role of QuillBot in improving academic writing quality in the context of the contemporary generation of the digital age. QuillBot is one of the innovative natural language processing tools that help master students overcome writing difficulties. Scholars widely demonstrate the contribution of natural language processing tools in providing language enhancement opportunities. These tools, provide advanced accessibility and convenient support for writers, unlike traditional methods. Overall, Quillbot, one of the most prominent AI writing assistants, is a typical indicator, highlighting incorrect and inappropriate writing styles across different aspects of written work. Its application is recognized in numerous services and language features such as paraphrasing, word choice, grammar, and punctuation.

This study is quite significant as it addresses the gap in existing research regarding integrating QuillBot in academia. By identifying perceptions, advantages, and challenges. The research contributes to understanding the synergy of natural language processing tools in demystifying academic writing processes and its role in fostering independent learning opportunities to enhance writing performance and assist various learners' needs. Based on these facts in the sphere of education, Particularly, our inquiry is guided by the following research objectives:

- 1) To investigate EFL Master's student's perceptions of Natural language processing tools; Quillbot.
- 2) To explore the impact of QuillBot on academic writing practices among Master's students.
- 3) To highlight the main benefits and challenges of integrating QuillBot into academic writing.

These research objectives prompt the following research questions:

- What are the attitudes and perceptions of Master's students regarding implementing NLP tools in academic writing?
- > To what extent QuillBot use influence academic research writing?

## **Literature Review**

### Demystifying Academic Writing

Academic writing encompasses the composition of various scholarly pieces and the execution of objectively examining issues, values, and practices. Once fully developed, it can include articles, conference papers, theses, and dissertations. Academic writing serves multiple purposes, such as providing clear and accurate information about a specific issue, conducting studies sharing knowledge within research communities, and participating in relevant conversations.

In academic discourse, numerous scholars have extensively defined academic writing. Academic writing is distinct from other forms, such as creative writing, journalism, and transactional writing. In contrast to fiction and poetry, which aim to entertain and inform, academic writing has a specific purpose. Its primary objective is to pursue truth and enhance our understanding of the world (Wilson, 2022). Sharing similar perspectives on academic writing, asserting that it is the kind of writing employed in college and university settings. They define academic writing as formal writing that must be clear, concise, and succinct (Oshima & Hogue, 2007). On the other hand, Irvin (2010) stated that academic writing is "always a form of evaluation that asks you to demonstrate knowledge and show proficiency with certain disciplinary skills of thinking, interpreting, and presenting" (p. 8). This statement acknowledges that academic writing entails more than expressing ideas; it also involves the learners' ability to exhibit disciplinary knowledge in a particular field. It necessitates the appropriate use of scholarly knowledge to convey information accurately and rationally provide evidence. Additionally, Aladini (2023) highlighted the relevance of enhancing academic writing abilities as it is a significant tool in conveying ideas clearly and directly to readers. In other words, The complexity associated with scholarly writing determines the ability to manage complex ideas, theories, and empirical data to simplify them for the reader using credible evidence (Gupta et al., 2022).

As we embark on demystifying the concept of academic writing, which is grounded in certain assumptions about understanding and thinking about evidence-based facts, these assumptions can be formulated by referring to Creme and Lea (2008) in their book using the metaphor of unfamiliar tertiary. It symbolizes that when university students write about academic disciplines, they may feel disconnected from their familiar, natural setting and entering a foreign country or unfamiliar territory. This new environment can compromise new perspectives and understanding but may also pose challenges in terms of adapting behavior, language, and writing style. Furthermore, this type of writing is deeply rooted in using authentic texts and examples from various disciplines. Accordingly, the nature of academic writing imposes on the writer to ignore and eliminate overly ornate language (Lindsay, 2018). Similarly, an ongoing transformation of procedures and actions is highly required in the academic writing process. This embraces an operational form based on the construction, deconstruction, and reconstruction of knowledge, dismantling and mantling concepts, and depicting and integrating our views of the world to shape and reshape ideas (Badley, 2009).

The academic writing process is one of the crucial requirements for gaining approval at any academic level. But this process poses a significant challenge for learners, especially for early-career researchers like master's students who lack sufficient experience with the conventions of scientific writing, which demands the ability to know how to choose a structured language, paraphrasing, and vocabulary to express thought and feeling into words in a sophisticated way (Williams & Davis, 2017). This statement encapsulates the enormity of the necessity and ability to communicate effectively in written discourse. Respectively, the emerging need for writing support and effective communication in academic discourse empowers master students to search for alternative NLP tools to overcome the obstacles that restrict their ability to produce qualitative dissertations.

#### Applications of NLP Tools in Academic Writing

Recently, academic writing has witnessed a significant shift in correlation with the increasing number of natural language processing tools powered by artificial intelligence. This dynamic transformation has altered the performance of several tasks like language translation,

sentiment analysis, text summarization, and speech recognition with astonishing accuracy and efficiency (Raheem et al., 2023). The application of Natural Language Processing (NLP) has emerged as an operative approach for managing linguistic input competently. NLP focuses on several grammatical rules and linguistic approaches using derivations, infections, grammar tenses, semantic systems, lexicons, corpus, morphemes, tenses, etc (Alhawiti, 2014). As evidence of this claim, Van den Branden (2012) highlighted significant studies regarding the promising applicability and efficacy of NLP for academic writing, assessment purposes, writing test questions, and utilizing automatic writing systems for preparing objective tests, etc (As cited in Alhawiti, 2014).

Correspondingly, numerous studies have demonstrated the influential assets of AI on the quality of academic writing and user satisfaction (Popenici and Kerr, 2017; Chen et al., 2020; Huang et al., 2021). These studies have acknowledged the wide range of features to enhance academic discourse writing, including grammar correction, data analysis, and style reformulation. Based on the aforementioned benefits of AI-based writing tools, Al-Raimi et al. (2024) conducted a comprehensive study on QuillBot, Grammarly, and ChatGPT and their impact on academic writing. The research findings align with the idea that utilizing AI-powered writing tools has the potential to improve fluency, accuracy, and self-correction, thereby simplifying academic writing challenges.

Similarly, Ellerton (2023) explored AI applications used in academic writing. The study revealed that QuillBot emerged as a significant writing tool for proofreading, editing, and enhancing overall writing productivity. Furthermore, Golan et al. (2023) demonstrated that using natural language processing algorithms stimulates focus on content rather than the mechanics of writing. By identifying and correcting mistakes to enhance writing productivity.

By consent, the employment of AI-powered writing tools is a fascinating developmental process for teachers and learners. Through automated feedback from digital programs, learners can directly correct their writing, and teachers can decrease the workload of checking and evaluating writing.

#### Automatic Electronic Feedback

The rapid evolution of technological devices in the context of education created a new spectrum for integrating various AI platforms and applications for evaluating language skills to make things easier than ever before. For many learners learning English as a foreign language, particularly, writing skills has always been a challenging and complex task. Hence, the growing synergy between technology and writing led to the emergence of the electronic feedback concept.

Electronic feedback is a slippery term that covers a range of dissimilar approaches to the teaching of writing. Just as the purposes of literacy take on different meanings and uses in a range of contexts, so do the uses of technology come to bear in a variety of ways depending on the research lens and pedagogical frame. (Ware & Warschauer, 2006, p.105)

Automated feedback is analogous to electronic feedback generated by electronic machines and computers. In addition to the various emerging software systems that can provide relevant

evaluative feedback, it is important to note that students can use QuillBot as one of the multiple ways to get optimal electronic feedback.

#### Unlocking Writing Potential: Introducing QuillBot

Nowadays, EFL students have access to several resources to simplify the production of qualitative research and academic dissertations. Among these resources, QuillBot appears to be one of the most prevalent AI paraphrasing tools. Consequently, artificial intelligence has induced a naturalistic approach to language analysis, particularly in automatically generating, adjusting, and reshaping statements (Fitria, 2021).

In discussing the power of QuillBot in an academic setting, it is crucial to emphasize the role of AI in revolutionizing conventional methods and changing the paradigm of learning, specifically in responding to learners' needs and providing personalized learning experiences. Additionally, Raheem et al. (2023) claimed that QuillBot employs advanced language processing algorithms to provide automated writing assistance and feedback, aiming to streamline the writing process and improve the overall quality of academic texts (p.604). Furthermore, QuillBot helps EFL students develop the effective paraphrasing skills required for composing academic dissertations. The integration of QuillBot in academia demonstrates the use of advanced NLP algorithms for input analysis to provide alternative structure and relevant reformulations to ensure clarity and readability of the content.

Accordingly, QuillBot is becoming a valuable instrument for creating professional pieces of writing, including paraphrasing, summarizing long sentences, and, most importantly, preventing users from plagiarism (Williams & Davis, 2017, as cited in Fitria, 2021). Namely, there are two versions, free and premium. Both versions can enhance the composition of writing within a short period. While the free version modifies a limited number of characters, the premium version provides an accelerated capacity for paraphrasing; with a maximum limit of 10,000 characters; it just requires an extra payment to proceed.

#### Methodology

It is crucial to collect comprehensive and reliable data to conduct this study. Therefore, this study adopted a mixed-methods approach, which combined quantitative and qualitative research methods. The chosen approach allows for extensive knowledge about EFL students' perceptions of incorporating NLP (QuillBot) in academic writing, and its overall implications. By applying this approach, we intend to capture statistical results and gain deeper insights from the participants.

#### **Participants**

The participants involved in this study were twenty-four EFL Master's students from the English department at Ibn Khaldoun University, Tiaret. The study was undertaken during the academic year 2023 and 2024. We opted for purposive sampling to involve participants who were in their final year of graduation and working on their master dissertations. The sample consists of eighteen females and six males who were initially drafting their academic writing and potential users of natural language processing tools.

#### **Research Instruments**

To achieve the intended objective of the study, we relied on purposive sampling and a mixed research design. The quantitative method involved an online survey administration for twenty-four EFL Master's students, eighteen females, and six males. Since they are in their last

year, they are approaching becoming graduates, thus we could detect what kind of natural language processing tools they have used, i.e., QuillBot. The survey involves a combination of closed-ended and open-ended questions to enable the respondents to answer the questions and express their views freely about integrating automated feedback for their academic writing.

We also carried out participant observation of the same group of participants to collect qualitative data. This type of observation took place during supervision sessions with master's students. The researcher was directly involved in gathering contextual data on how master's students utilize AI-powered writing tools to draft and improve their academic dissertations. In this context, engaging with the master's students during supervision meetings allowed for real-time observation of the specific AI-powered tools being used on their computers.

### **Research Procedures**

To ensure the collection of reliable data. This study requires a combination of qualitative and quantitative research methods. An online questionnaire was targeted to EFL Master's students via Google form to obtain comprehensive insights on the participants' perspectives on integrating natural language processing tools, particularly QuillBot in academia. This survey utilized open-ended and closed-ended questions to gather both qualitative and statistical data. Additionally, to reinforce the data collection process we opted for participant observation to explore how the participants incorporate natural language processing tools in their academic writing, the common reasons, challenges, and implications.

### Results

The current study caters to data collection and analysis in correlation with the requirements of scientific research. The researcher opted for graphical and statistical representations to show results.

### Students' Observation

Based on the participant observation and illustrations of master students using NLP tools, we have analysed data qualitatively and categorized it into two main aspects:

### Tool Selection and Utilization

During the observation session, we highlighted the underlying challenges and difficulties that Master students struggle with throughout the accomplishment of their academic writing tasks. Inadequate organization and poor structure of ideas, inconsistency, grammatical errors and spelling mistakes, and inappropriate language style frequently hamper individuals' achievements and impede their ability to conform to academic writing standards. Consequently, we noticed the prevalent use of Grammarly, Quillbot, and Chatgpt, which demonstrate their common needs for specific writing features such as grammar checking, style, language refinement, paraphrasing, and AI-generated content. Additionally, we noticed the incorporation of other tools like plagiarism checker, and AI-source finder.

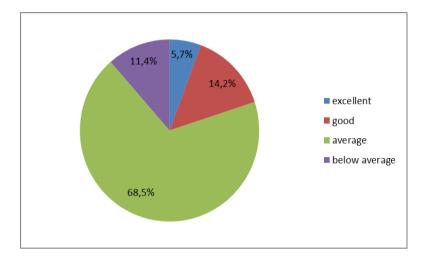
### The Integration of NLP Tools

The direct engagement with master students indicated that they frequently integrated NLP tools in accomplishing their academic dissertations. Considerably, incorporating AI-powered tools in academia has transformed traditional writing approaches and facilitated

Hiba BENSALAH	ATRAS 30/09/2024

complex academic writing processes. However, the overreliance on NLP tools affects students' critical thinking and academic integrity.

### Students' Questionnaire



**Question 1:** How would you evaluate your competency in academic writing?

Figure 2. Evaluating competency in academic writing

Evaluating competency in academic writing among graduate students requires careful consideration of relevant data and analysis. Competency in academic writing plays a pivotal role in promoting successful progress and professional careers. This study demonstrates considerable responses among participants and can be affected by numerous aspects. Based on the survey results, the majority of the respondents 68.5 % deem their competency in academic writing proficiency to be average; while a smaller percentage (11.4 %) rates their level as below average. Furthermore, qualified participants (14.2%) consider their writing proficiency to be fair, and only (5.7%) of the respondents attribute an excellent level of academic writing. These statistics acknowledge the various insights of the participants about their competency in academic writing. Personal experiences, language proficiency, knowledge of the subject matter, and practice potentially affect the overall results.

**Question 2:** In writing an academic research dissertation, what difficulties do you encounter most frequently?

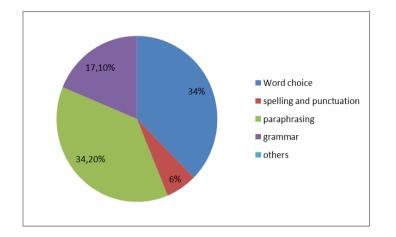
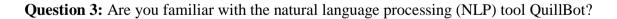


Figure 3. Exploring difficulties in academic writing

Determining the obstacles encountered throughout academic research writing can be a valuable indicator for identifying the issue and finding alternative support to reinforce writing skills. Difficulties in academic writing can be influenced by variable factors, including stress, motivation, experience, research topic, lack of language proficiency, procrastination, incompetency of research skills (data collection and data analysis), inadequate writing skills, and the specific requirements of academic research standards. It is imperative to recognize that both males and females may encounter obstacles that hinder their ability to produce highquality dissertations. Efforts to explore barriers to academic research production in this study reveal that a considerable percentage (34%) of the respondents encountered difficulties regarding word choice and style. Similarly, 34.20% of the respondents perceive paraphrasing technique as a key challenge for academic writing. Whereas, (17.10%) of the participants exhibited a lack of grammatical competence. Additionally, a minority of them (6 %) attribute their difficulty in academic writing to punctuation and spelling. Respectively, some participants state other factors that hinder them during the accomplishment of academic research, such as challenges in conducting a literature review, citations, fear of plagiarism, and a lack of critical thinking, and methodological skills. The collected data contributes to an in-depth understanding of individual differences and productivity implications. Correspondingly, the research results allow for the discovery of alternative support and interventions to enhance their overall performance.



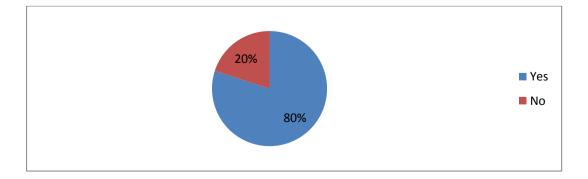


Figure 4. Familiarity with the NLP tool (QuillBot)

The objective behind raising this question is to explore master students' perceptions regarding familiarity with natural language processing tools, particularly QuillBot. Based on the research results, the majority of the participants demonstrated their common knowledge of QuillBot as an AI-powered paraphrasing tool that helps students enhance their work and ensure clarity. Respectively, participants' awareness of QuillBot features and capacity can benefit from its content reformulation, academic writing, and linguistic input analysis. Accordingly, the significant knowledge of Quillbot as an AI writing assistant, along with its varied requirements, would directly influence the extent and frequency of usage. The survey results show that 80% of the participants are familiar with this virtual writing assistant. Conversely, a minority 20% of them do not know it.

**Question 4:** For what purpose do you use Quillbot?

The purpose of using	I use QuillBot to reformulate sentences, find alternative synonyms, and create	
QuillBot	concise and coherent content.	
	To generate a correct and different version of a given text.	
	A helpful tool to improve academic writing	
	You can easily edit your original writing, replace words, and change sentence	
	structures with a single click.	
	To make my writing skills better structured and well-designed	
	To avoid plagiarism	
	I do not use it!	
	Sometimes I just summarize or paraphrase to see the differences and word choice	
	used and adjust them to my style whenever I do not have enough time.	
	To paraphrase	
	I use QuillBot to rewrite sentences and paragraphs and find relevant synonyms.	
	I don't use	
	Never heard of it	
	QuillBot is an online writing platform with a bunch of tools aimed at elevating	
	and perfecting your writing. QuillBot paraphrases, summarizes, checks for	
	grammar and plagiarism, translates, outlines, creates citations, and sets you up for	
	success in school, work, and your personal life.	
	To enhance my writing skills	
	Grammar checking	
	It is a handy tool for paraphrasing and improving the clarity of our writing.	
	You can use QuillBot for a variety of writing tasks! It's great for paraphrasing	
	sentences, generating alternative versions of your text, and improving the overall	
	clarity and coherence of your writing.	
	QuillBot is used for paraphrases, summaries, checks for grammar and plagiarism,	
	translations, and outlines.	
	I use it for these: Grammar Checker, Proofreader, Spell Checker, Punctuation	
	Checker, and Essay Checker.	

#### Table 1. The purpose of using QuillBot

The primary objective of this question is to assess EFL students' perception regarding QuillBot usage. The responses of individuals differ depending on their backgrounds, knowledge, and needs. The table above reveals the diverse motivations of the participants for utilizing QuillBot. Therefore, the table shows some common reasons cited by master students.

#### Question 5: How often do you use it?

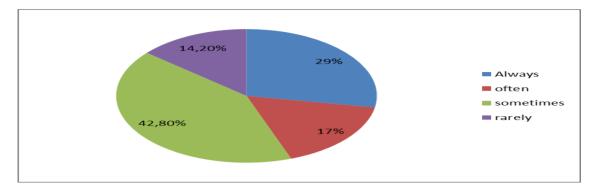


Figure 5. QuillBot uses frequency

This inquiry aims to see the frequency of using QuillBot and the extent to which AI-powered tools influence learners' academic writing. Based on the survey results, the participants' answers showed polarization towards various suggested possibilities. According to this pie chart, approximately 29 % of master students reported using QuillBot (Always) for their writing assignments and research. This indicates a significant reliance of master students on NLP tools for multiple purposes. Approximately 17 % of respondents frequently used QuillBot, while around 42.80% used it occasionally. In contrast, the "rarely" category represented the least frequently used option, with 14.20% of users indicating infrequent usage.

Our sample responses reveal several viewpoints concerning the frequency of QuillBot usage among master students. Some students perceive this as a favorable technological evolution, indicative of acknowledging the skills and capabilities of this powerful paraphrasing tool. Numerous students believe that the increasing need for language enhancement in academic writing influences the usability of natural language processing tools. Nevertheless, certain participants express fewer concerns regarding QuillBot usage and its influence on their creativity.

**Question 6:** In your opinion, how would you describe the benefits of integrating NLP tools like QuillBot in your academic research writing?

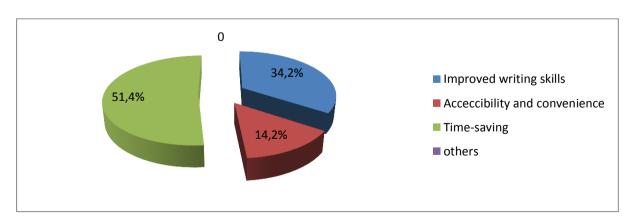


Figure 6. The benefits of QuillBot integration in academic research writing

This question aims at gathering insights about the benefits of utilizing AI-powered tools in academic writing. The results suggest that the responses vary depending on the student's

abilities and circumstances. Notably, over half of the master's students (51.4%) identified timesaving as a major advantage of using QuillBot. They appreciated the automated feedback and the ability to generate alternative ideas, which can help improve the quality of their writing while reducing time-consuming tasks. Around 34.2% of the users considered language writing improvement as a significant benefit of using QuillBot. Additionally, 14.2% of the sample cited accessibility and convenience to editing the writing process at their own pace.

**Question 7:** How would you describe the potential challenges or drawbacks of integrating QuillBot for academic writing?

This open-ended inquiry seeks to gather insights from our participants about the potential difficulties associated with integrating QuillBot for academic writing purposes. The responses received reflect a diverse range of challenges. Some individuals believe that while QuillBot is a robust tool for generating enhanced content, it may not always ensure complete accuracy and dependability. Respondents argue that this writing assistant tool can sometimes rephrase and modify the original intent. Additionally, others have highlighted ethical considerations as a significant challenge when using QuillBot. The successful accomplishment of academic writing necessitates the expression of original ideas and appropriately acknowledging sources to avoid plagiarism. However, some respondents expressed their worries about excessive reliance on QuillBot and their impact on students' production. Creativity and critical thinking are significant components of academic writing. However, the overreliance on paraphrasing tools would directly influence writers' abilities to convey authentic ideas and perspectives. Contextual understanding is mentioned as a challenging factor influencing QuillBot integration for academic writing. Some respondents believe that when using QuillBot to paraphrase, it is necessary to rely on human intervention to guarantee the accuracy of contextual understanding.

Overall, the responses highlight the complex interplay of paraphrasing limitations, ethical concerns, overreliance, and a lack of contextual understanding of education attributes in shaping the potential challenges of integrating QuillBot for academic purposes. While some participants perceive it as a powerful tool that leaps forward in academic writing improvement and progress, others have raised concerns about potential drawbacks and the need for human interventions to guarantee appropriate output.

**Question 8:** Do you know any additional natural language processing (NLP) platforms that you can use to enhance your academic writing?

The responses obtained from our sample enabled us to recognize the additional tools used among master students. Various responses have highlighted their considerable knowledge of Grammarly and ProWriting as the most influential writing assistant tools. They perceive them as a progressive measure in the pursuit of high-quality writing. The respondents expressed their satisfaction with the appropriate detection and automatic correction of grammar, punctuation, spelling mistakes, sentence structure, and readability of the content. In the second position, master students recognized chat GPT as a functional language model intended to generate meaningful and valuable responses based on the user's input. Additionally, some of the participants cited Aylien as another AI-powered text analysis platform based on natural language processing (NLP) services. Recognizing its ability to access, analyze, and classify texts into different topics, the valuable summarization of long pieces of documents or articles. Reverso is one of the popular online translation and language learning platforms that offers endless support in translating texts. Generally, the respondents emphasize their awareness of

various NLP tools, implying that each suggestion plays a pivotal role in the progress and accomplishment of any academic work.

### Discussion

The study aimed to investigate EFL Master's students' perceptions of integrating natural language processing tools, such as QuillBot into their academic writing. The researcher used an online survey and participant observation method. The results are as follows:

### **Positive Attitudes and Perceptions**

The participants displayed positive attitudes towards natural language processing tools in scholarly writing. Several factors, such as limited proficiency in academic writing, a deficiency in critical thinking, difficulties in paraphrasing, and time constraints can contribute to considering it one of the effective means for mastering academic writing skills and overcoming psychological stress. Furthermore, the participants found it worthwhile to adapt to the transformative aspects of the digital age since they have faced challenges in producing appropriate academic work using traditional methods.

## The extent of QuillBot influence on academic writing

The participants of this study represent a category of the digital generation and recognize the efficiency of Artificial intelligence-powered writing tools. Therefore, they have demonstrated their readiness to incorporate QuillBot to overcome the challenges of academic writing and time constraints. Thus, an increasing number of EFL Master's students have been influenced by AI-powered tools, and they have actively used QuillBot to ensure the clarity and readability of their work. Thus, facilitating effective communication of research findings.

The current results of the study align with previous literature that highlights the dynamic evolution of natural language processing tools in academic writing. Supporting this assertion, Fitria (2021) and Chui (2022) shared similar results, highlighting that Quillbot has helped students improve their academic writing skills by utilizing specific features of lexis resources, sentence structures, and grammar correction. In this regard, using QuillBot provides new possibilities and personalized approaches for enhancing writing skills and achieving individual growth. Incorporating NLP tools, such as QuillBot significantly impact on the research community, involving teachers, students, and overall scientific output. This aligns with the belief that automated writing evaluation has led to the emergence of enhanced features and improved writing skills which can help teachers devote considerable attention to higher-level (HL) writing skills, such as grammar (Link et al., 2020).

This investigation contributes to the current literature by exploring EFL Master's students' attitudes and perceptions on integrating QuillBot in demystifying the nuances of the academic writing process. Furthermore, this research unveils the transformative impact of NLP tools, including QuillBot on the dynamic evolution in the academic context paving the way for the upcoming generations to benefit from and opt for different choices of writing assistants and language enhancement tools. This has created new avenues for academic growth, endowing potential researchers and master students with the ability to conduct their research autonomously and communicate their thoughts and research findings effectively. In conclusion, the positive perspectives and the extent of QuillBot's impact identified in this study correlate with previous research, thus emphasizing the transformative evolution from traditional writing approaches to automated and digital writing approaches.

### Conclusion

EFL university students are tempted to use QuillBot and other NLP tools for automated grammar and spelling correction, text summarization, and style improvement suggestions to address the challenges associated with content and structure. These tools assist them in various stages of completing their master's dissertations, ensuring clear communication between researchers and readers. Additionally, natural language processing tools are increasingly becoming alternative technological platforms that enhance students' productivity and quality in dissertation writing. This investigation presents several key findings that examine how natural language processing tools empower EFL writing proficiency and reveal their ongoing integration into academic writing.

#### About the Author

**Hiba BENSALAH** is a lecturer in the didactics of the English language at Tiaret University, Algeria. Her field of research focuses on educational technology, curriculum development, and applied linguistics. ORCID: 0000-0003-2135-1179

#### **Declaration of AI Refined**

This research paper has undergone language correction using the AI-powered tools Grammarly and Scholar AI Chat to address grammatical, spelling, and stylistic errors. It is acknowledged that the use of such tools may introduce standardised patterns typical of AI-generated content. Consequently, a certain percentage of content may reflect AI-generated language structures. Yet, the intellectual content and the analysis remain entirely the work of the authors.

#### Statement of Absence of Conflict of Interest

The author mentioned above hereby solemnly declares that she is not and shall not be in any situation that could give rise to a conflict of interest in what concerns the findings and recommendations contained in this academic article.

#### References

- Alhawiti, K. M. (2014). Natural Language Processing and its Use in Education. *International Journal of Advanced Computer Science and Applications*, 5 (12), 72. Available at <u>www.ijacsa.thesai.org</u>
- Aladini, A. (2023). AI applications impact on improving EFL University academic writing skills and their logical thinking. العلوم التربوية, *31*(2), 25-44. Available at <a href="https://doi.org/10.21608/ssj.2023.320166">https://doi.org/10.21608/ssj.2023.320166</a>
- Al-Raimi, M., Mudhsh, B. A., Al-Yafaei, Y., & Al-Maashani, S. (2024). Utilizing artificial intelligence tools for improving writing skills: Exploring Omani EFL learners' perspectives. Forum for Linguistic Studies, 6(2), 1177. https://doi.org/10.59400/fls.v6i2.1177
- Badley, G. (2009). Academic writing as shaping and re-shaping. *Teaching in Higher Education*, 14 (2), 209-219. <u>https://doi.org/10.1080/13562510902757294</u>
- Bui, V. H., Hoang, M. H., & Cu, T. T. H. (2002). Employing the Quillbot application to sharpen paraphrasing skills in writing academic essays for English-majored students at the School of Foreign Languages - Thai Nguyen University. *TNU Journal of Science* and Technology, 227 (13), 116-124. <u>http://jst.tnu.edu.vn</u>
- Chen, X., Xie, H., & Hwang, G. (2020). A multi-perspective study on artificial intelligence in education: Grants, conferences, journals, software tools, institutions, and researchers. *Computers and Education: Artificial Intelligence*, 1, 100005. doi:10.1016/j.caeai.2020.100005
- Craswell, G. (2004). Writing for Academic Success. Sage Publications.
- Creme, P., & Lea, M. (2008). Writing at University: A guide for students. Open university press.
- Chui, H. C. (2022). The QuillBot Grammar Checker: Friend or Foe of ESL Student Writers? *10* (1). <u>https://doi.org/10.4324/9780203417140-26</u>
- Ellerton, W. (2023). The Human and Machine: OpenAI, ChatGPT, Quillbot, Grammarly, Google, Google Docs, & humans. Visible Language, 57(1), 38-52.
- Fitria, T. N. (2018). Error analysis found in students' writing composition of simple future tense. ELS Journal on Interdisciplinary Studies in Humanities, 1 (3), 240-251 .<u>https://doi.org/10.34050</u>
- Fitria, T. N. (2021) .QuillBot as an online tool: Students' alternative in paraphrasing and rewriting of English writing. English: Journal of Language, Education, and Humanities, 9 (1), 183-196. <u>https://doi.org/10.22373/ej.v9i1.10233</u>
- Gupta, S., Jaiswal, A., Paramasivam, A., & Kotecha, J. (2022). Academic writing challenges and supports: Perspectives of international doctoral students and their supervisors. *Frontiers in Education*, 7. Available at <u>https://doi.org/10.3389/feduc.2022.891534</u>
- Golan, R., Reddy, R., Muthigi, A., & Ramasamy, R. (2023). Artificial intelligence in academic writing: A paradigm-shifting technological advance. *Nature Reviews Urology*, 20(6), 327-328. Available at <u>https://doi.org/10.1038/s41585-023-00746-x</u>
- Huang, J., Saleh, S., & Liu, Y. (2021). A review on artificial intelligence in education. Academic Journal of Interdisciplinary Studies, 10(3), 206. <u>https://doi.org/10.36941/ajis-2021-0077</u>

- Irvin, L. L. (2010). What Is Academic Writing? In C. Lowe (Ed.), The St. Martin's Guide to Writing (8<sup>th</sup> ed.). Bedford/St. Martin's.
- Lindsay, J. B. (2018). A practical guide to academic writing and publishing. University of Guelph
- Link, S., Mehrzad, M., & Rahimi, M. (2020). Impact of automated writing evaluation on teacher feedback, student revision, and writing improvement. *Computer Assisted Language Learning*, 35(4), 605-634. <u>https://doi.org/10.1080/09588221.2020.1743323</u>

Oshima, A., & Hogue, A. (2007). Introduction to Academic Writing. NY: Pearson Education.

- Paige D.Ware, Mark Warschauer. (2006). Electronic Feedback and Second Language Writing. In *Feedback in second language writing contexts and issues*. Cambridge University Press.
- Popenici, S. A., & Kerr, S. (2017). Exploring the impact of artificial intelligence on teaching and learning in higher education. *Research and Practice in Technology Enhanced Learning*, 12 (1), 1-13.
- Raheem, B. R., Anjum, F., &Ghafar, Z. N. (2023). Exploring the Profound Impact of Artificial Intelligence Applications (Quillbot, Grammarly and ChatGPT) on English Academic Writing: A Systematic Review. ,. *International Journal of Integrative Research (IJIR)*, 1 (10), 599-622.. https://doi.org/10.59890/ijir.v1i10.366
- Van den Branden, K. (2012). Task-based language education. In A. Burns & J.C. Richards (Eds.), *The Cambridge Guide to Pedagogy and Practice in Language Teaching* (pp. 140-148). New York: Cambridge University Press.
- Ware, P. D., Warschauer, M., Hyland, K., & Hyland, F. (2006). Electronic feedback and second language writing. In *Feedback in Second Language Writing: Contexts and Issues* (pp. 105–122). Cambridge: Cambridge University Press
- Wilson, J.R. (2022). Academic Writing. Harvard University.
- Williams, K., & Davis, M. (2017). *Referencing and understanding plagiarism*. London, UK: Macmillan International Higher Education.

# Appendices Appendix A Students' Questionnaire

Dear students,

This survey aims to gather opinions and attitudes of Master's students regarding the use of Quillbot in academic research writing. Thank you for your participation.

#### Gender:

Male	Female	
Age		

1) How would you evaluate your competency in academic writing?

Excellent	
Good	
Average	
Below average	

2) In writing an academic research dissertation, what difficulties do you frequently encounter?

Grammar	
Spelling and punctuation	
Word choice and style	
Paraphrasing	
Others	
<ul> <li>3) Are you familiar with the natural language processing (NLP) tool QuillBot?</li> <li>Yes No</li> <li>4) What do you use QuillBotfor?</li> </ul>	
5) How frequently do you use it? Always Often Sometimes Rarely	

6) In your opinion, how would you describe the benefits of integrating NLP tools like QuillBot in your academic research writing?

Improved writing skills
Accessibility and convenience
time- saving
Others (please specify)
7) How would you describe the potential challenges or drawbacks of integrating QuillBot for academic writing?
8) Do you know any additional natural language processing (NLP) platforms that you can use to enhance your academic writing?
Cite as
Bensalah, H. (2024). Exploring the Synergy of Quillbot in Enhancing Academic Writing: English as a Foreign Language Students' Experiences and Perceptions. <i>Atras Journal</i> , 5 (Special Issue), 80-96